

Preparing for your Telehealth Visit

Beginning August 7th, 2023, all video Telehealth appointments will be completed in the myMemorialChart application. To be able to participate via video you will need to be enrolled in the myMemorialChart. If you have not signed up for this please visit mhsystem.org/myMemorialChart or download the app MHealth App – it looks like this in the APP Store. —> 



Steps to Sign in to your Virtual Visit:

Step 1.

20 minutes prior to your appointment a registration link will be sent to the cell phone on record

Step 2.

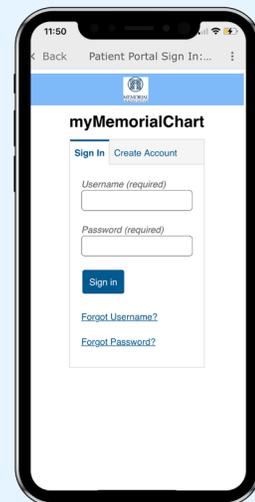
Click on the link at the end of your Phreesia interview to get to myMemorial Chart

Note: If you are accessing myMemorialChart through a PC, you must use one of the following browsers to open the URL: Edge, Chrome, Firefox, or Safari.

If you are accessing myMemorialChart through your smartphone, you will open your MHealth

Step 3.

Login to myMemorialChart



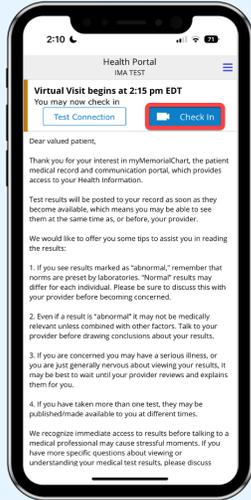
mhsystem.org/myMemorialChart



MEMORIAL
HEALTH SYSTEM

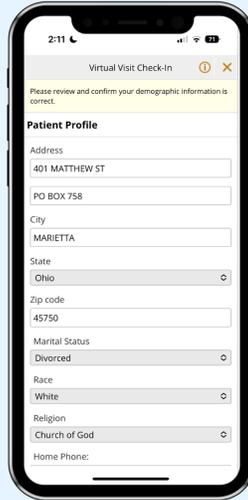
Step 4.

Once logged in click the check-in button on the patient portal home screen



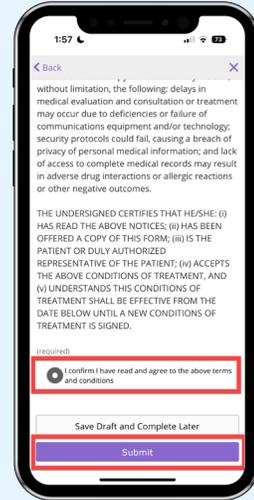
Step 5.

In the Patient Demographic screen, update personal information or choose Next if everything is accurate.



Step 6.

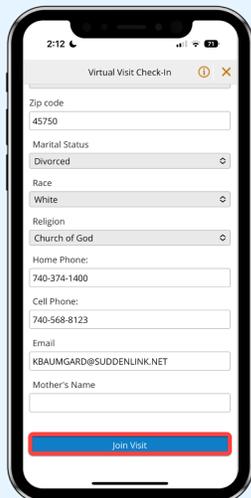
Review the consent form and agree to the terms and conditions by selecting the round button, then hit "Submit."



Step 7.

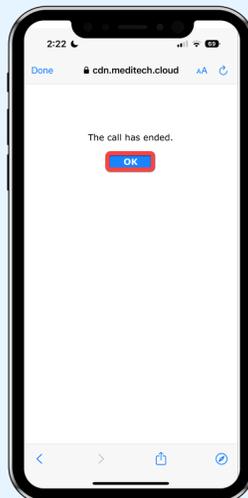
Choose Join Visit to start the appointment

Note: If there is a black screen or a message that states trying to connect this is because Internet Explorer is being used and this will not work. Please log back in using one of the supported browsers mentioned above



Step 8.

The provider will end the virtual session when the visit is complete. Select OK to end the session.



Download Now!

Scan one of the QR codes below to download the app.

Scan for IOS



Scan for Android

